



E-Mandate

The electronic mandate is a fully customisable debit order authorisation that can be signed by your customers on any web-enabled device. The solution also caters for pre-populated user data and can be linked to any existing signup process.

How does it work?

STEP 1

Your customer can sign up for your service via debit order in any of the following ways:

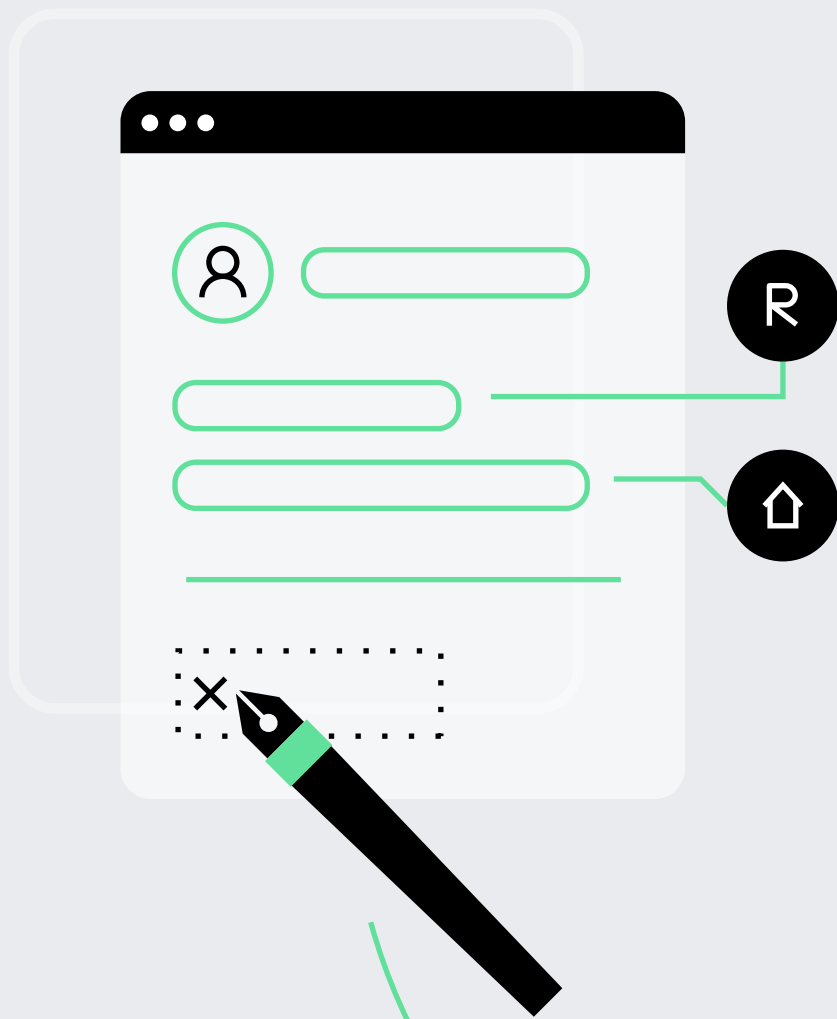
- 🕒 **On your own website**
(sign up button linked to the mandate)
- 🕒 **On mobile or tablet**
(sign up button linked to the mandate)
- 🕒 **In store via QR-code**
(scanned QR code takes you to your mandate)
- 🕒 **Through email or SMS link**
(mandate link provided to your client)



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STEP 2

Your customer completes the online debit order authorisation and signs electronically on the electronic signature field provided.



STEP 3

After completing and signing the E-Mandate, you and your client will receive a signed PDF copy and we store a copy of the mandate in the cloud. If making use of the integration option, you will receive the data via an export or webhook.

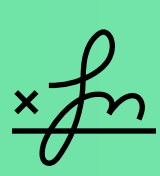


Features

Some of the notable features of the E-Mandate solution includes:



Fully customisable



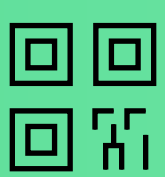
Electronic signature



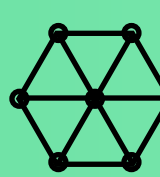
OTP authentication



RSA ID verification



QR Codes for in-store signup



Easy integration with systems



Webhook/export of the data



CDV checks on account numbers

Perfect for signing up and accepting payments for:



Donations



Subscriptions



Monthly Premiums